

# Expert Legacy OS Support Across Your Entire IT Environment

When vendor support ends, your systems don't have to. We provide expert, cost-effective third-party OS support for OpenVMS, AIX, Tru64, UNIX, HP-UX, Oracle Solaris, Linux, IRIX, and more—keeping your mission-critical infrastructure running securely and reliably. Every environment is unique. We start with a consultation to understand your system complexity, application dependencies, current pain points, and SLA needs.

## Support Program's Features

### Broad OS Experience

- OpenVMS, Tru64 UNIX, AIX, HP-UX, Solaris, IRIX, Linux, Windows Server
- Application-specific support tailored to your environment
- Remote monitoring, proactive issue resolution, and patch management

### Flexible Support Levels

- 9x5 or 24/7 SLAs with 1–4 hour response times
- Support for single systems or enterprise-wide multi-OS environments
- Optional Remote System Administration and managed patching

### Supported Operating Systems

#### Legacy

- OpenVMS (VAX/Alpha/Integrity v1.x – 8.4)
- Tru64 UNIX / OSF/1 / Digital UNIX (all versions)
- HP-UX (10.x – 11iV3 on PA-RISC and Itanium)
- SGI IRIX (4.x and later)

#### Enterprise Unix and Linux

- IBM AIX (3.x – 7.x on POWER 4–9)
- Oracle Solaris (2.4 – 11.3 on SPARC/x86)
- Linux: RHEL, CentOS, Rocky, Ubuntu, SUSE, Debian, Fedora (all versions)

### Flexible Support Levels

- 35+ years average real-world experience
- Resolve most issues on the first call — no Tier 1/2 barriers
- US-based team; you talk directly to senior engineers




### Cost-Effective Excellence

- Lower cost than OEM/vendor maintenance contracts
- Continue running end-of-life OS versions without forced upgrades
- Predictable budgeting; maximize uptime and ROI

### Tailored to Your Environment

- OS Phone Support — direct expert access on first call
- Managed Services — full remote system administration
- Extended Lifecycle Patching — CVE coverage after EOL
- System Monitoring (OSM/RSM) — proactive, exception-based

### Contact us:

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Support Lines	
Line	Description of Services
Remote System Administration (RSA)	A managed service that includes all features below and operational capabilities on your behalf.
Remote System Monitoring (RSM)	A managed service that includes all the features below, as well as email-based alerts, regular proactive health checks, and detailed reporting. Once alerted, you can engage the underlying support contract or open tickets.
OS Telephone Support	A reactive service that is an enterprise SLA with unlimited tickets.
All service lines have coverage of either 9x5 (business hours, Monday through Friday) or 24x7 (round the clock, 365 days). The response time options are 1 hour, 2 hours, or 4 hours.	

